



# RAM INFO LLC

SMART SOLUTIONS FOR TOLL COLLECTION

## WHO IS RAM INFO?

Ram Info LLC, with more than a decade of dedicated tolling experience, is an expert in providing state-of-the-art back office solutions to the Electronic Toll Collection (ETC) industry. With a proven track record in software development, maintenance and upgrades that help tolling agencies move quickly into all electronic tolling.

We architect each of our solutions to meet the specific requirements of our client tolling authorities, with a focus on modularized, easily customized, user-friendly systems. Our customers also value our emphasis on maximizing prior infrastructural investments while minimizing future operational costs.

### WHY RAM INFO?

- Quickly mobilize teams (onsite, onshore, off-shore)
- Protect your IP
- Preserve your customer loyalty
- Immediately augment your team with years of experience valued by your prospects and customers
- Provide an on-ramp to all-electronic tolling
- Deliver superior system availability and performance within a short duration of time
- Develop applications that are nimble, efficient, intuitive, and customized to your business rules

### MODULE-BUILDING RESOURCES

- Customer Service Center
- Violations Processing
- Public-Facing Account Management Web Site
- Toll Audit and Reconciliation
- Administrative Law Court
- Complete Toll Plaza Operations (Toll Collector Shifts and Vault Tracking)
- Automated Coin Machine Vault Operations
- Dispute Resolution
- Reports

### STRENGTHS

- Strong partnering arrangements with leading resources
- Effective relationship-building with external agencies
- Toll system expertise
- Broad technology platform expertise, including:
  - All versions of Windows
  - SQL Server
  - Oracle
  - .NET Framework
  - C#, VB.NET, Java
  - Infragistics
  - TallPDF
  - Pegasus Imaging Software, and much

### WHY RAM INFO?

- Secure Credit Card Processing
- Interfaces with Multiple State's DMV
- Multiple Tolling Agency Interoperability
- Social Networking Interfaces
- SMS Messaging to Customers
- Collections Interfaces
- Bank Interfaces
- Accounting Software Interfaces
- Department of Revenue
- Interface